

Steeper Device Driver Installation Program

Readme

Introduction

Please follow the instructions below to aid in the installation of the device drivers for your particular operating system as the procedures do vary to some degree.

All Operating Systems

Please make sure that no USB Dongles are inserted before running the installer to ensure correct driver installation.

The user has to have administration rights to run the installer properly, the installer's properties are already set to run as the administrator but if an error occurs then right click on the installer icon and select '**Run as Administrator**'. If it's not run with admin rights then an error message may pop up, the messages will vary depending on the operating system.

While the device drivers are being installed if the dialog box below appears simply click the check box and then the install button to continue.



Figure 1 – Installing Device Drivers

Windows 10

It should be a straightforward process installing on this operating system. Simply run the installer and follow the prompts until completion. When the device is inserted there should be no other installation issues.

Windows 8

Run the installer and follow the prompts until completion. When the device is inserted there should be no other installation issues. The only issue with this operating system is that a system reboot maybe needed.

When inserting the device to be used there were no further installation procedures to go through and so this installation was quite straight forward.

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Windows 7

Run the installer and follow the prompts until completion. Insert the USB Dongle to be used into the computer. A notification icon may appear in the bottom right corner saying '***Installing device driver software – Click for status***' informing of the installation process. It may try and find/download the device drivers from Windows Update, this process can be skipped complete the installation quicker or simply let the process run until it completes.

Once completed another notification icon will appear saying '***Device driver installed successfully – the device is ready for use***'.

Windows Vista

Again it should be a straightforward process installing on this operating system. Simply run the installer and follow the prompts until completion. When the device is inserted there should be no other installation issues.

Windows XP

The installer will not work with Windows XP. The drivers can only be installed on this operating system manually. Please refer to the document [bebalance+ Device Driver Installation Guide](#).